

RightFax

Overview

RightFax is an efficient, reliable and secure way for organizations to send and receive documents from virtually any application. The three main uses for RightFax are networked faxing, document delivery automation from business applications such as ERP, and faxing from MFP's.

Why use RightFax?

Save money: Significantly reduce document delivery costs by eliminating the need for paper-based delivery, stand-alone fax machines and associated maintenance, supply, equipment and labor costs.

Save time: Reduce the time it takes your employees to exchange documents with customers or suppliers - resulting in faster sales cycles, quicker customer service and improved efficiency.

Provide better document security: A trusted and reliable document delivery solution helps you comply with government regulations and safeguard information security and privacy.

Why choose RightFax

RightFax is the proven market leader with more than 20 years in service. RightFax is also the leader in each market segment: enterprise, midmarket and small business. RightFax is used by every industry in all sizes of companies with customers in financial services, healthcare, government, manufacturing, legal and virtually all other industries.

Current issues

Many organizations rely on stand-alone fax machines, standard postal service or express services to deliver vital business documents. Examples include loan applications, sales proposals, purchase orders, contracts, invoices, statements, reports and general correspondence. There are a number of challenges related to this:

High document delivery costs - Using postal delivery, manual fax and/or express services can be costly, especially as the volume increases.

Inefficient business processes - Just one example: If a 25-person organization manually faxes just 30 two-page documents daily, it's squandering 1'000 staff hours annually.

Compliance issues - For compliance and risk-reduction purposes organizations are under increasing pressure to use tamper-resistant document delivery systems that provide secure delivery, notification, history and audit trail.

Lack of integration with other applications - Email, desktop, CRM,ERP, host/legacy, health information systems, MFPs etc. - all generate documents that must be delivered or received in a timely, reliable and secure fashion.

Benefits of the solution

- Saves money by reducing paper, phone lines, modems, stand-alone fax machines and related supplies
- Increases productivity by allowing users to fax directly from business applications
- Shortens the business cycle by speeding document delivery
- Helps with compliance by providing a secure place for managing all document delivery
- Automates fax, email and print delivery from key business applications

Key capabilities

- **Delivery:** Send documents from virtually any application with several delivery options: fax, email, certified email, encrypted PDF, SMS or to a print device. Receive faxes on the desktop, inside your email or delivered to other applications.
- **Management:** Enterprise-level management tools. Tracks, reports and provides notifications and electronic audit trail of document delivery status. Secure, encrypted delivery option. Also saves a copy of every document sent or received.
- **Integration:** The leader with integrations to MFPs, Microsoft Office, Exchange, IBM Lotus Notes, ERP systems such as SAP and Oracle, CRM systems, ECM systems and other enterprise applications.

How RightFax works:

